

Booking Information and Terms and Conditionsⁱ:

Cottages at 'La Richardière' are offered for self-catering holiday rentals subject to the following conditions and confirmation by Patience Scott-Brown and David Brown.

BOOKING PROCESS:

1. Bookings should be made directly with the owners, through HomeAway, HolidayFranceDirect, Holiday lettings, AirBnB or the La Richardière Website and not through any other third party.
2. Your holiday will be confirmed upon receipt of a 20% non-refundable deposit.
3. Full balance of payment is due 8 weeks before the commencement of your holiday.
4. A security deposit of £200 (250€) is required with final payment. This is fully refundable if there are no breakages or damage to the property or its contents.
5. Payments should be made by BACS/Internet transfer or PayPal. Guests can pay in Pounds Sterling or Euros. Other methods of payments can be arranged by agreement – see booking form.
6. We highly recommend that all guests take out comprehensive travel insurance to protect their holiday investment. **This insurance should include third party liability as, in France, the perpetrator of any damage is liable should there be any insurance claim.**
7. Guests booking with less than 8 weeks before the start of their holiday are required to pay the full rental fee and security deposit immediately at the time of booking.
8. Those booking through HomeAway should be aware that there is an additional charge levied by HomeAway for support services and insurance.
9. **TOURIST TAX (Taxe de Séjour)** is now levied by the Communauté de la Touraine de Sud and we are required to collect this at the rate of 0,80 Euros per night, per adult (18 and over).

ACCOMMODATION:

1. Guests should aim to arrive at La Richardière between 4.00pm and 7.00pm on the start date of the holiday (unless prior arrangements have been made) and check out by 10am on the day of departure.
2. We do not allow pets.
3. All Gîtes are non-smoking
4. Each Gîte has a Cooker, Fridge and Kitchen facilities and Gas, Electricity, and hot water are provided.
5. All bed linen is provided with a weekly change for two week bookings. We provide sheets, duvet cover, pillow cases, bath & hand towels and tea towels - but DO NOT provide pool/beach towels.
6. Logs are available for the wood burner in L'Hirondelle at an additional cost.
7. Travel Cots and High Chairs are available with prior notice.
8. Free Wi-Fi is available in all Gîtes.
9. Free English Satellite Television and DVD Players are available in all Gîtes.
10. We ask guests to bear in mind that our cottages are older properties which were agricultural buildings. They were built before the days of damp proof courses and cavity wall insulation,

so our cottages may show signs of damp during periods of cooler wetter weather. The cottages are aired regularly in dry weather.

CLEANING and Sanitation:

1. At the end of their stay, guests are expected to leave their Gite in the same condition it was in when they arrived.
2. In the event that more than the normal time is required to bring the cottage up to our required standard, a deduction will be made from the security deposit.
3. We do offer a final cleaning service for those that require it at a cost of 50 Euros. This can be deducted from your security deposit.
4. Barbeques should also be cleaned at the end of your visit. Cleaning of this is NOT included in the costs described above. If it is not left in the original condition, there is a charge of 25 Euros for additional cleaning.
5. Our Fosse-Septique is a vital and essential part of this property. Guests should not put anything into the sewage system which will upset the delicate biological balance. If in doubt, please consult the owners.

SWIMMING POOL:

1. Is open from May through to the end of September.
2. The pool is opened early in the morning and closed at dusk every day, but may remain closed if there is inclement weather.
3. Children are the responsibility of their parents and MUST NOT visit the pool unaccompanied.
4. For safety reasons, we advise that a minimum of 2 persons are at the pool at any time. Any solo swimming is at the individual's own risk.
5. From time to time the pool will be also be used by the owners and their family.

GAMES and ACTIVITIES

1. Bicycles are available free of charge and are available on a first come first served basis.
2. There is a games field with badminton, boule and other sports. Equipment is available in the games locker.
3. There is a downloadable information booklet available from our website which also gives web-links to a variety of places in the area. www.larichardiere.net

PRIVACY STATEMENT

1. All personal information provided by our guests is stored in a secure digital format and is not shared with any 3rd party.
2. We do not publish the names of our guests and so privacy can be maintained.
3. We ask all guests to respect each other's privacy and that of our family.

ⁱ N.B. We reserve the right to update our Terms and conditions. Please check out the latest version which can be found on our website www.larichardiere.net